



The Securities Exchange Board of India vide circular no SEBI/HO/MIRSD/DOC/CIR/P/2020/2 dated November 06, 2020 has provided Investor Grievance Redressal Mechanism.

- a) SEBI vide circular no SEBI/HO/MIRSD/DOC/CIR/P/2020/2 dated November 06, 2020 has provided Investor Grievance Redressal Mechanism.
- b) In order to further strengthen the Investor Grievance Redressal Mechanism, based on feedback received from market participants and Working Group constituted for the purpose, the following are issued as clarification to Circular No. CIR/MRD/DSA/24/2010 dated August 11, 2010, Circular No. CIR/MRD/DSA/2/2011 dated February 09, 2011, and Circular No. CIR/MRD/ICC/30/2013 dated September 26, 2013.
- c) This Circular is issued in exercise of the powers conferred under Section 11 (1) of the Securities and Exchange Board of India Act, 1992 read with Section 10 of the Securities Contract (Regulation) Act, 1956 to protect the interests of investors in securities and to promote the development of, and to regulate the securities market and shall come into effect from January 01, 2021.